

ICE ZOO



Parties



Contact Us

Email: party@icezoo.com



Want to impress your friends with a cool birthday party or event?

Come on over to Ice Zoo for icy stress free fun!

BOOKING

Bookings close 14 days prior to the party date

To register your interest for a birthday at Ice Zoo please follow the link below:

[Book Here](#)

Please note that party spaces are limited to a maximum of 15 kids and 2 supervising Adults.

For parties with more than 15 people, or for any questions, please contact us at:

party@icezoo.com

A 50% non-refundable deposit is payable to confirm a booking. (pending availability)

All party details, including numbers attending, menu selections and all payments must be finalised 1 full week prior to the party. No changes can be made after this time.

Option 1

BIRTHDAY PARTIES

Join us for our popular birthday parties!

Packages starting from

\$390 for up to 10 people (\$39 per additional person)

10% Surcharge applies on Public Holidays

Inclusions:

- * Rink entry for 1 session (1.5 hours)
- * Skate hire for 1 session
- * Lolly bags
- * Igloo (Party area)
- * Balloons
- * Napkins
- * Plates
- * Table Cloth
- * Party host for 1.5 hrs
- * 5–10 min skating lesson
- * Food as per your chosen package. 1 Package per party only
- * A Juice box OR a bottle of water for each person
- * Birthday Person's name



Session Times

Parties are held on the Weekends for the following times:

10am—11:30am (Saturday only)

12noon—1:30pm

2pm—3:30pm

4pm—5:30pm

6pm—7:30pm (Sunday only)

All Party Spaces can accommodate a maximum of 15 kids and 2 Supervising parents!

For parties with more than 15 people, or for any questions, please contact us at:

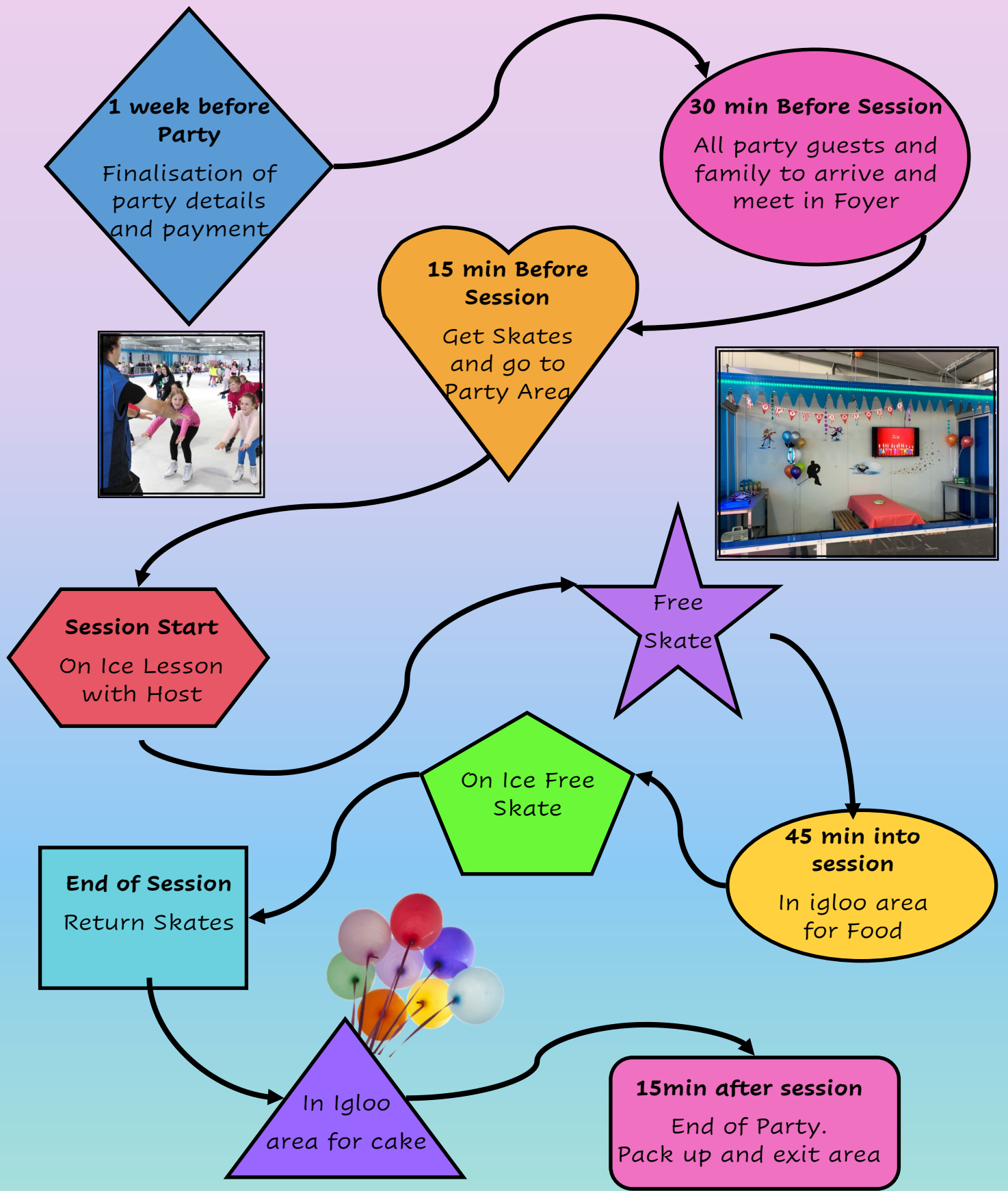
party@icezoo.com





PARTY TIMES

Running order for Birthday parties



Option 2

Saturday Night



Join us for an extended birthday party during
our fabulous Saturday evening disco session
6pm—8:30pm

Pricing

All disco party packages have a minimum of **10 people**.

50% deposit is due at time of booking, with remaining balance due 10 days prior to the party.

10% Surcharge on Public Holidays

Inclusions:

- * Rink entry for the 2.5 hour disco session
- * Skate hire for the session
- * Lolly bags
- * Igloo (Party area)
- * Balloons
- * Napkins
- * Plates
- * Table Cloth
- * Party host for 1.5 hrs
- * 5–10 min skating lesson
- * Food as per your chosen package. 1 Package per party only
- * A Juice box OR a bottle of water for each person
- * Birthday Person's name on the TV in your party area

Please note that all parties have a maximum of 15 kids and 2 supervising parents

DISCO PARTY STRUCTURE

Timings for Disco parties

1 week Prior
Finalisation of
party details
and payment
of balance

5:30pm

All guests and
family Meet
and Greet

5:45pm

Get Skates
and go to
Party Area

**6pm Session
Start**

On Ice Lesson
with Host

Free
Skate



7 pm

In igloo area
for Food

7:30pm

Host Rap-up
Recommended
Time for
Cake



Free
Skate

8:30pm End of Party

Pack up and
Return Skates

PARTY MENU OPTIONS

Select One of our fabulous food packages to make a booking

Strictly 1 menu package only per party!

PIZZA

Not Available for 10am sessions!

This package includes large pizzas to share, with each person receiving 2-3 slices each.

Choose from:

- * Hawaiian
- * Pepperoni
- * Supreme
- * Ham
- * Cheese
- * Vegetarian



Number of People in Party	Number of Pizzas Included
10–11 People	4 Pizzas
12–13 People	5 Pizzas
14–15 People	6 Pizzas

PARTY MENU OPTIONS

CAFE

This package includes large sharing bowls or platters from our café menu. Pick 3 options from a choice of:

- * Hot Chips
- * Chicken Nuggets
- * Party Pies
- * Party Sausage rolls
- * Potato Wedges

SUSHI

Add \$10 per person for this menu option



This package includes mixed sushi tray of baby and medium sized rolls.

Includes a variety of flavours such as: Chicken Katsu, cooked Tuna, Chicken Teriyaki, Salmon, Avocado, carrot, and cucumber.



Upgrade your full party package to include 1 penguin skate aid per party guest (\$6 per party guest).

Individual penguins can be hired on the day as needed for \$10 each



Add-on Menu

Our menu for when your need a 'little something extra' to add on to your party package

Café Extras

Large bowl of **Hot Chips** \$20

Large bowl of **Potato Wedges** \$20

Tray of 20 **Party Pies** \$25

Tray of 20 **Party Sausage rolls** \$25

Large Bowl of **Chicken Nuggets** \$29



Pizza \$19 each

Not Available for 10am Sessions !

Choose from Hawaiian, Supreme, Pepperoni, Ham, Cheese and Vegetarian



Sushi \$69

46 Mixed medium rolls including Chicken Katsu, Tuna , Chicken Teriyaki, and Salmon all with avocado



Subway \$79

15 Mixed Rolls



FREQUENTLY ASKED QUESTIONS

I haven't received a confirmation of my booking, what do I do?

Please be patient, and please check your email spam folder. Our party admin typically check bookings and respond weekday mornings Tuesday–Friday. For any concerns or changes to your booking or enquiry please send us an email to party@icezoo.com

I haven't received a response to my phone call yet, what do I do?

Please be and treat our staff with respect. Our party staff will respond to your queries as soon as they can. Our focus on the weekends will be on the parties for that day and as such may not be available to answer your calls. Please send an email party@icezoo.com and check spam for responses. Party admin are typically available Tuesday–Friday mornings on 9669 6445.

Can I bring a cake?

Booked Parties are welcome to bring in a cake, however please note that we do NOT store or take delivery of cakes. The cake is not the responsibility of Ice Zoo and must be kept with the group.

Can I bring extra food or drinks from outside the rink?

Ice Zoo has a no outside food policy. Charges of \$50 per small platter apply to any food or drinks brought in (with the exception of a birthday cake for booked parties only).

Do you have a freezer for my ice cream cake?

No, Unfortunately we cannot store cakes and as such cannot facilitate ice cream cakes.

Can parents of guests stay and watch?

Yes parents of guests are welcome to stay and watch, however they may be asked to sit in a different area of the rink.



FREQUENTLY ASKED QUESTIONS

Can siblings join in skating?

Yes, siblings will be counted in the party numbers and be charged the same rate for your chosen package.

Siblings of guests can enter as members of the general public and will not be allowed in the party area. Standard general fees of \$24 per child and \$26 per adult apply to those skating as members of the public.

What is the Minimum and Maximum numbers for a party?

Parties have a minimum of 10 people and each space can hold a maximum of 15 kids with 2 supervising parents.

Can I bring more than 15 people?

Party spaces are designed to hold a maximum of 15 children and 2 supervising parents. Pending availability a second space may be hired at extra cost for to allow extra people. Please contact us for larger parties at party@icezoo.com

Are there other people on the ice during the party?

Yes, birthday parties operate during general public skating sessions.

Can we continue skating in the next session?

Packages are for 1 session only! Please vacate the party area at the end of the session. Tickets for the next general session can be purchased at the front counter.

When is the cut off for altering final numbers, food and other party details?

All final details, including the final numbers of people must be provided no later than 3pm of the Friday a full business week prior to the party. Changes cannot be made after this point.

Do you cater for allergies or religious dietary requirements.

No, we cannot guarantee that the food provided will meet specific dietary requirements. You may bring in a small lunch box of allergy friendly food for the individual who requires it.

When do I have to pay?

Deposit is to be paid at time of booking. Final balance to be paid 10 days to the party.



Terms and Conditions

Please note that by booking a party you agree to the following terms and conditions.

Zero Tolerance will be shown to patrons who refuse to follow these rules or abuse staff for implementing them.

- ✳ All patrons **skate at their own risk**. It is a condition of entry that patrons acknowledge that there is an inherent risk of injury when skating and agree to voluntarily assume all risk of loss including personal injury. Patrons specifically waive their right to seek any form of compensation for loss/injury/death that might be occasioned on Ice Zoo premises.
- ✳ Parties and igloo hire are limited to **15 people** total per party space plus 2 supervising parents. Additional space may be hired for \$50 pending availability, please check with party staff prior to booking. Parents of guests are encouraged to drop off and pick up or sit in the cafe area. As party spaces are limited in size, parents of guests will not be permitted in the party area unless an extra space has been pre hired.
- ✳ Please arrive with all your guests for a party **strictly 30mins prior** to your allocated session. Please do not arrive any earlier.
- ✳ Please meet your party host at the meeting point and registration table in the downstairs foyer on arrival. Party proceedings will begin downstairs, please **do not go upstairs** without your host.
- ✳ Any cake (or cake alternative) brought into Ice Zoo is the responsibility of the party and will remain with the party in the designated area. Ice Zoo will not take any responsibility for birthday cakes and will **Not store cakes. Ice-cream cakes are not permitted**.
- ✳ Parties are permitted to bring a cake (or cake alternative) **ONLY**. All other **outside food and drink** drinks brought in will be **charged \$50 per small platter**.
- ✳ All payments made to Ice Zoo are **non-refundable**. In the event of sickness or injury, parties can be rescheduled to another available date, or a credit note issued.
- ✳ Payment of the **deposit** for parties is to be **paid at time of booking**. Parties are not confirmed until the deposit has been paid and a confirmation email from Ice Zoo received. Bookings close 2 weeks prior to the party date.
- ✳ Selection of package, food and any additional items are made at time of booking. Items and guests may be changed or added until the finalization date **10 days prior** to your booking. Changes to your party cannot be made after this time.
- ✳ Final Balance payment (Non-Refundable) must be paid **10 days prior** to the party at the latest. **Changes or additions cannot be made after this time**.
- ✳ **Pinatas, confetti, and feathers are not permitted**.
- ✳ **Please treat all staff and patrons at Ice Zoo with respect**. Ice Zoo has a **ZERO TOLERANCE** policy, displays of disrespectful or abusive behavior will result in **removal from the premises and booking cancellation**.